

AnyConnect

Mac

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These instructions are for installation of the AnyConnect Virtual Private Network (VPN) Client on a Macintosh and using it to connect to the University of Memphis network. You must be logged into your computer or laptop as an **Administrator** to install the AnyConnect VPN client.

- 1. Go to https://vpn.memphis.edu and log in using your UUID and password (this is the same password that you use for umMail, and all other campus resources).
- 2. Next, sign in with SSO. Singe Sign On the same username and password you log into myMemphis.) A.) Enter your UUID, B.) Enter your password associated with your UUID, and C.) Click Login.



3. Authenticate with DUO.





4. Agree to policy, click continue.



5. In the left navigation bar, click on the arrow to Install VPN Client.

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6. Click Start AnyConnect.





7. The web-based installation should automatically install. If Web-based installation was unsuccessful, you can manually install the Cisco AnyConnect Secure Mobility Client which is located directly beneath Install using link below. Download the installer pkg. Click on the provided link Mac OS to download the AnyConnect installer.

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		Download Class AnyConnect Secure Molethy Claser and result is on your computer.	tructions

8. Once the installer has downloaded, double click to run the AnyConnect VPN installer package.





9. Alternately you can also Go to VPN install site:

(<u>https://netweb.memphis.edu/vpn</u>). Select the MAC OS version to download and install.

Release Cisco An	Notes for Cisco AnyConnect Secure Mobility	<u>Client, Re</u>	lease 4.9 Release 4.9
Filename	Link	Release	Install Notes
AnyConnect Client Software for Windows 7, 8, 8.1, & 10 - Microsoft Installer	anyconnect-win-4.9.06037-predeploy-k9	4.9.06037	MSI Installer for VPN Only
AnyConnect Client Software for macOS 10.13 - 10.15, 11.2	anyconnect-macos-4.9.06037-predeploy-k9	4.9.06037	Deselect ALL options except for VPN in Installer
AnyConnect Client Software for Linux CentOS / RedHat 7/8 & Debian/Ubuntu 18.04, 19.04, 20.04 (LTS) (64-bit only)	anyconnect-linux64-4.9.06037-predeploy-k9	4.9.06037	Run shell script 'vpn_install.sh' inside the VPN folder
AnyConnect Client Software for Apple IOS	AnyConnect for IOS	4.9.05043	
AnyConnect Client Software for Android	AnyConnect for Android	4.9.06039	
AnyConnect Client Software for Chrome	AnyConnect for Chrome	4.0.10159	

10. Once the installer has downloaded, double click to run the AnyConnect VPN installer dmg package.



11. Double Click the DMG to install.





12. Click **Continue** and follow the on-screen directions for installation.

000	Install AnyConnect Secure Mobility Client	
	Welcome to the AnyConnect Secure Mobility Client Installer	
Introduction	You will be guided through the steps necessary to install this software.	
 Destination Select 		
Installation Type		
Installation		
Summary		
ululu cisco		
	Go Back Continue	

13. Click **Continue** to Agree with Software License Agreement.





14. Click Agree.



15. **Uncheck** the following boxes, click **Continue**. *Note:* You must uncheck these boxes, if not you will need to uninstall AnyConnect and reinstall.





16. A.) Make sure that the VPN is the only box checked, click **Continu**e. *Note: If VPN is greyed out, you have already installed VPN*.

		Logistic contraction	
	Package Name	Action	Size
Introduction	VPN	Install	38.8 ME
License	web Security	Skip	3.4 ME
Destination Select	AMP Enabler	Skip	1.2 ME
Installation Type	Diagnostics and Reporting Tool	Skip	7 ME
installation Type	Posture	Skip	53.4 MB
Installation	ISE Posture	Skip	4.2 ME
Summary	Network Visibility	Skip	8.2 ME
	Umbrella Roaming Security	SKIP	7.3 ME
	Space Required: 38.8 MB	Remaining	446.57 GB
alada			

17. Click Install.





18. Enter the administrative name and password for your computer and click **Install Software**.

your pa	sword to allow this.
Usernan	e:
Passwo	d:

19. Wait while AnyConnect VPN installs.

000	🥪 Install AnyConnect Secure Mobility Client	
	Installing AnyConnect Secure Mobility Client	
Introduction		
License		
Destination Select		
Installation Type	Validating packages	
Installation		3
Summary		
uluulu cisco		
	Go Back Continue	



20. Enable your Cisco extensions in the Open Preferences.

9	ł	Attention Re	quired
Cisco Sys	tem Extensi	on Blocked:	
Your system Extension in extent of A not operate	m requires you in your System nyConnect ca e correctly unt	u to enable the Cisco n Preferences in orden pabilities. Some An til the "Cisco" System	o AnyConnect System er to leverage the full yConnect functions w m Extension is enable
Please ena Security &	ble the System Privacy pane.	n Extension in your S	System Preferences ->
		Security & Privacy	Q. Saurah
		Fieldault Firewall Privacy	
	A login password has t	been set for this user Change Passwo	nd
		Concerning and an and an an an and an an an and and	
	Require passwo Show a message	ord 6 seconds after sleep or screep when the screen is tocked. Set Local	en saver begins Mension
	Require passwo Show a messag Allow your App	ord 5 seconds after sleep or scree pe when the screen is tocked. Set Look is de Watch to unlock your Mac	en saver begins Hereagna
	Allow apps downloade	ord 6 seconds after sleep or some or when the somern is backed . Set Loop is the Watch to unlock your Mac	en savet begins Unnsage
	Require passes Store a messag Store a messag Alow your App Alow apps downloade App Store Age Store and	ond Sacous i i i the stepp i con per vitem the ensema is backed . Set Loos i le Watch to unicid, your Mac al from:	en savet begine Mensege
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21. Click Allow to enable the System extension.





22. When the installation is completed successfully, click **Close**.



23. When the program is completely installed you will see a Cisco folder in your Applications folder.





24. You may get a message asking you to restart your computer.



Note: Be sure before launching the Cisco AnyConnect that you have closed all browsers and completely quit them. You can make a shortcut to AnyConnect by dragging the Application icon to your dock.

Next, Launch the application by double clicking.

25. When you launch the program for the first time, you will be asked to enter the VPN address (**vpn.memphis.edu**). Click **Connect**.



26. Next, sign in with SSO. A.) Enter your UUID, B.) Enter your password associated with your UUID, and C.) Click Login.

	Cisco AnyConnect Login
A Login e.g., Passv B	to vpn.memphis.edu Forgot your username? Reset your password? Initialize your account? Need help? Login
By using the Accept	is service, you acknowledge that you have read and agree to the terms and conditions of able Use of Information Technology Resources Policy (UMIS35)



27. Authenticate with DUO.

	Device:	Landline (XXX-X	00X-)	\$
U	Choose an	authentication	method	
	Call	Me	Call	Vle
this? C	🗒 Вура	ass Code	Enter a Byp	ass Code
help?	Bemer	ber me for 7 days		

28. You will be prompted to enter your UUID and password. Click Accept.



27. When you have successfully connected to the VPN, the yellow lock VPN icon will appear in your desktop toolbar. Once you have successfully connected, you may now launch your browsers.





28. You will remain connected to the VPN until you disconnect, turn off your machine, or allow your Internet connection to remain idle for more than 3 minutes. To disconnect click **Disconnect**.

•••	AnyConnect Secure Mobility Client		cisco
	VPN: Connected to vpn.memphis.edu. vpn.memphis.edu	~	Disconnect
00:13:45			IPv4
* ビ			

NOTE: Please remember to always disconnect from the UofM campus network once you are done. If you need additional assistance, contact the umTech Service Desk at 901.678.8888.



Locating Help Resources

umTech offers support to faculty, staff, and students. Upon completing the training covered in this course, faculty, staff, and students can receive additional training help and resources. Such help can be located as follows:

Service Desk Request

Submitting a Ticket

- Login URL:
 - Here is a link to our service desk ticketing system
 - After logging in, choose the link **Request Help or Services**.
 - Choose Request Help or Services.

Call the ITS Service Desk (901.678.8888) any day of the week! (Excluding Some Holidays)

- The ITS Service Desk hours will be as follows:
 - Monday Friday 8:00 am 8:00 pm
 - Saturday 10:00 am 2:00 pm
 - Sunday 1:00 pm 5:00 pm
- You can contact the Service Desk for assistance with technical login problems or issues. Incoming calls after hours will be handled by voicemail services. If you require assistance after 8:00 p.m., please leave a message or submit a service request.
- Messages will be checked regularly and receive priority response the following business day. You may also email umTech, <u>umtech@memphis.edu</u> (using this email will automatically generate a help desk ticket).

Important Links

- Explore the umTech Website
- Search Our Solutions Page